

Quality Policy

Effective Date	01 ST JANUARY 2023
Responsible Position	General Manager
Policy Applies to	All KutMor Business Groups, Functions and Subsidiaries
Exclusions	NONE

Policy Statement

KutMor continually strives to provide a consistent, high quality, measurable service to its clients, on time and within budget. Service quality is an important aspect of service delivery. KutMor's vision is to provide long-term sustainable economic benefits for all our stakeholders through investments and professional delivery of services to all clients. This policy outlines KutMor's expectations and provide the framework for Quality Management.

Purpose

The purpose of the Quality Policy is to:

- Ensure compliance with ISO 9001, contract and internal requirements, applicable laws, and regulations as appropriate to KutMor's operations and activities.
- Determine stakeholder needs and aim to achieve and continually improve stakeholder satisfaction.
- Strive in all activities to "Do It Once and Do It Right First Time".
- Foster a workplace culture of accountability for quality with each person self-checking their own work as the first quality check.
- Ensure the suitability and effectiveness of our suppliers.
- Promote continual improvement in the effectiveness of our service by undertaking appropriate assurance activity, monitoring business performance, and capturing, investing in, and acting on lessons learnt.

Guideline and Principles

The processes and procedures have been developed based on the following key principles:

- KutMor's Vision, Values and Behaviours.
- ISO 9001 Quality Management Systems.
- Relevant contract and internal requirements, applicable laws, and regulations.

Accountability and Responsibility

The Quality Process, Procedure and Tools are documented in the Health, Safety, Environment, Security and Quality (HSES&Q) Manual. Adherence to these procedures is mandatory. The HSES&Q Function is accountable for the implementation and monitoring of this Policy with Line Managers responsible for compliance.

Approved on behalf of the KutMor Board of Directors

Chairperson – Board of Directors

Sakai Kei

Independent Director

Glenn Darnley-Stuart